

# Terms & Conditions

## IMPORTANT

Please read the following Terms & Conditions carefully:

### General:

- All of the NMA list prices shown on the NMA website supersede all previous printed & online prices.
- All prices include VAT at the current standard rate, unless stated differently.
- We reserve the right to alter prices and product specifications without prior notification.
- Where applicable and necessary, European coupling plug to adapt to standard UK electrical connection will be supplied FOC with single phase 240v machines only.
- Always check part number; description of item & required voltage when ordering.
- Some 240v single phase machines have a starting load too heavy for standard domestic 13 Amp electrical supply. These machines require a minimum 16 Amp one way fuse (E.g. cooker switch) which is readily obtainable from your local electrical supplier. Always ensure that all electrical installations are completed by a qualified electrician.
- 3 phase machines must NOT be used in conjunction with a phase converter. To do so will invalidate the maker's guarantee.
- All orders received are accepted and executed solely in accordance with NMA general Terms & Conditions. Copy available on request.
- All items ordered are subject to NMA (all monies) Retention of Title. Full details on request.

### Carriage charges:

In order to avoid any misunderstanding always check the cost of carriage with NMA before placing your order. As a general guide:

- Most boxed items which are under 30 Kg can be sourced - inclusive of carriage charges - if collected from your supplier. Carriage charges may apply if sourced by mail order thus requiring double handling and/or "one-off" shipping costs.
- Palletted and/or crated items generally incur a carriage charge but may be available carriage paid. Check with your supplier.
- All professional machines will be subject to a carriage charge according to size and weight of the machine. See Terms & Conditions for delivery. POA
- All assembled and commissioned machines to educational safety standards are subject to carriage charges. POA

### Tail Lift requirement:

Deliveries by a vehicle equipped with a tail lift **must** be specified when placing the order. Refusal to accept delivery where a tail lift has **not** been requested but required for unloading will incur expensive penalty charges by the carrier.

### Z Stock:

Lightweight boxed items such as Scheppach "Bench Top" and Woodster machines are sometimes available as a "**Z Stock**" item. These are items which have been returned due to transit damage or ex demonstration machines but which have been fully refurbished and made ready for resale. **Z Stock** items are always available at lower prices. **Z Stock** availability and prices is available on request or through NMA's eBay shop.

### Damages and/or missing parts:

In the event of any visible damage the delivery should be refused: or in the event of minor damage please call NMA customer services on 01 484 400488 for advice before signing. **Never sign for goods received in good condition if there is any sign of damage.**

If it is not possible to unpack and inspect the goods at the time of delivery please do so as early as possible thereafter. **All claims for hidden damage must be reported within 24 hours of receipt of goods.** All missing parts must be reported within 5 working days of receipt of goods.

NMA (Agencies) Ltd will not be responsible for any claim resulting from:

- Improper care, maintenance, installation or use of the machine.
- Improper electrical installation.
- Non compliance of the maker's operating instructions.
- Installation or use of any non-authentic parts or accessories.
- Repairs made by persons without prior consultation and agreement with an NMA technician.
- Inefficient dust extraction performance where the extractor being used in conjunction with the machine is not part of the NMA product range.

Your Statutory Rights are not affected.

### Contact us:

NMA sales and technical staff are dedicated to ensuring customer satisfaction. Please contact us during normal working hours Monday thru Friday on:

Tel: (01484) 400488

E-mail: sales@nmauk.com